



# Return Merchandise Authorization (RMA) Request Form

#1 Global Avenue,  
Aranguez South, Trinidad.

Tel: (868) 612-4NWT (612-4698)

Fax: (868) 663-9676

Email: returns@nwtenterprises.com

Company Name \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_

Contact Person \_\_\_\_\_ Fax \_\_\_\_\_

Date of Request \_\_\_\_\_

It is the customer's responsibility to call if no response was received after 48 hours of sending this form.

Item#	Invoice#	Date of Purchase	Reason for Return	Quantity	Validation
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**PROCEDURE**

- 1) Complete this form with detailed descriptions of the problem of your product(s).
- 2) Fax or email the completed RMA form to (868) 663-9676 or returns@nwtenterprises.com or to your sales representative.

**OFFICE USE ONLY!**

RMA Number	Approved By	Issue Date

Here at NWT Enterprises Ltd. we strive to achieve 100% satisfaction guarantee.  
We are always open to your feedback and comments.  
Thanking you in advance for your cooperation in this newly enforced procedure.